

Voluntary Product Accessibility Template - Results Summary
Tableau Client and Server 9.0

Category	Total Standards
Software Applications and Operating Systems (1194.21)	12
Web-based Intranet and Internet Information and Applications (1194.22)	16
Telecommunications Products (1194.23)	14
Video and Multimedia Products (1194.24)	5
Self Contained, Closed Products (1194.25)	14
Desktop and Portable Computers (1194.26)	4
Functional Performance Criteria (1194.31)	6
Information, Documentation and Support (1194.41)	3
Total	74

Total Applicable Standards	Supported
10	3
11	9
0	0
0	0
0	0
0	0
6	3
3	0
30	15

Partially Supported	Not Supported	Total Exceptions (i.e. Partially or Not Supported)
6	1	7
2	0	2
0	0	0
0	0	0
0	0	0
0	0	0
3	0	3
0	3	3
11	4	15

THE INFORMATION AND MATERIALS PROVIDED IN THIS DOCUMENT ARE "AS IS" WITHOUT WARRANTIES OF ANY KIND INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OF INTELLECTUAL PROPERTY. Accuracy and completeness of the information or materials on this document is not warranted. The information shall not be construed as product specifications for purposes of any warranty of compliance with product specifications in a given contract or order. Changes may be made to the information on this document or to the products described in them, at any time without notice. The information and materials on this document may be out of date, and no commitment is made to update the information and materials.

EITAS	Category	Section 508 Rule	Supporting Features	Exceptions and Remarks	Summary of Supported
1194.21(a)	Software Applications and Operating Systems	When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Partially Supports. Keyboard access exists for functions that can be identified with text labels, with some exceptions. A mouse or other pointing device may be required for some of these functions.	<p>There is no keyboard access to create a story. The edit tooltip dialog does not provide keyboard access to its user interface beyond the tooltip text editing itself. A user needs to use one of the keyboard shortcuts for interacting with a workspace, to have keyboard focus within that workspace. This can hinder discovery of overall editing options and current content.</p> <p>The following 9.0 functionality is also not keyboard accessible:</p> <ul style="list-style-type: none"> - Controls in the center or right sections of the Start Screen - Stats and Calcs features (New Calculation Editor; Type-In Pills; Custom Aggregates) - Caption resizing; Caption Text formatting - Datasource Tab, Custom Split, Data Interpreter, Pivot, nor Fixing Broken Joins, all hindered due to inability to place keyboard focus on the header row of a data table - Drag and Drop Analytics - Server 9.0: New Schedules - Server 9.0: Permissions Rules 	Partially Supports
1194.21(b)	Software Applications and Operating Systems	Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Partially Supports. Tableau 9.0 does not interfere with documented accessibility features of the supported operating systems or other products that follow industry standards. (For example, the application maintains user-defined display settings such as high contrast and keyboard settings such as Sticky Keys.)	<p>The main work area, most connect dialogs, and default workspaces, do not use sync to system settings for display such as Windows High Contrast color schemes.</p>	Partially Supports
1194.21(c)	Software Applications and Operating Systems	A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that assistive technology can track focus and focus changes.	Partially Supports. The current focus is identified visually through the display and audibly through speech output systems with some exceptions for Server. Assistive technology can track the focus as it changes. (For example, when the application runs with a screen enlargement program, the magnified area moves to follow changes in the focus.)	<p>The client user interface provides indication of keyboard focus.</p> <p>Visible indication of focus within the Server UI is not present for project UI, or panels of a default project, and could be considered faint or hard to notice within menus and confirmation buttons (such as sign-in).</p>	Partially Supports
1194.21(d)	Software Applications and Operating Systems	Sufficient information about a user interface element including the identity, operation and state of the element shall be available to assistive technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Partially Supports. Some information about user interface elements may not be available to assistive technology. Text equivalents for some program element images may not exist.	<p>The show me gallery, dashboards, worksheets and workspaces, are only describing what control types are in use, and not descriptions of the actual content. This means that a user requiring assistive technology to describe the program cannot edit a worksheet within the program. For dashboards and worksheets the current workaround is to export to a spreadsheet.</p> <p>The start screen describes some subsection link names (in the lefthand sidebar) but does not describe the type of control they are.</p> <p>Error conditions for formulas are not conveyed programmatically.</p> <p>The following functionality for Client 9.0 is not programmatically described to the user: Caption Resizing; Caption Text Formatting; Responsiveness Marks; Custom Shapes; Thumbnail Previews; NewWorkspace Controls; MapSearch.</p> <p>For server 9.0, edit controls do not use their visual labels to be</p>	Partially Supports

1194.21(e)	Software Applications and Operating Systems	When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports. Images used to identify programmatic elements have consistent meaning throughout the application.		Supports
1194.21(f)	Software Applications and Operating Systems	Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Partially Supports. Tableau 9.0 uses the functions provided by the supported operating systems when displaying text, with some exceptions. Some textual information may not be available to assistive technology.	<p>The show me gallery, dashboards, worksheets and workspaces, are only describing what control types are in use, and not descriptions of the actual content. This means that a user requiring assistive technology to describe the program cannot edit a worksheet within the program. For dashboards and worksheets the current workaround is to export to a spreadsheet.</p> <p>The start screen describes some subsection link names (in the lefthand sidebar) but does not describe the type of control they are.</p> <p>Error conditions for formulas are not conveyed programmatically.</p> <p>The following functionality for Client 9.0 is not programmatically described to the user: Caption Resizing; Caption Text Formatting; Responsiveness Marks; Custom Shapes; Thumbnail Previews; NewWorkspace Controls; MapSearch.</p> <p>For server 9.0, edit controls do not use their visual labels to be</p>	Partially Supports
1194.21(g)	Software Applications and Operating Systems	Applications shall not override user selected contrast and color selections and other individual display attributes	Not Supported. Tableau 9.0 does not maintain user selected contrast and color selections and other individual display attributes set through supported operating systems.	The menu bars, panes and common dialogs follow high contrast color settings, but workspace UI and some common entry screens (connect, new workspace) do not.	Not Supported
1194.21(h)	Software Applications and Operating Systems	When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable. Tableau 9.0 does not contain animation.		Not Applicable
1194.21(i)	Software Applications and Operating Systems	Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports. Tableau 9.0 provides redundant visual cues when color conveys information, indicates action, prompts for responses, or distinguishes visual elements. (For example, text labels are used with colors to indicate actions.)	In Server 9.0, server process status is conveyed with icons which do not have alt text.	Supports
1194.21(j)	Software Applications and Operating Systems	When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable. Tableau 9.0 does not permit users to adjust color and contrast settings.		Not Applicable
1194.21(k)	Software Applications and Operating Systems	Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports. Tableau 9.0 does not use elements that flash or blink at frequencies greater than 2 Hz and less than 55 Hz.		Supports

1194.21(i)	Software Applications and Operating Systems	When electronic forms are used, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Partially Supports. Assistive technology may not access all the information and functions required for completion and submission of electronic forms contained in the application.	<p>The show me gallery, dashboards, worksheets and workspaces, are only describing what control types are in use, and not descriptions of the actual content. This means that a user requiring assistive technology to describe the program cannot edit a worksheet within the program. For dashboards and worksheets the current workaround is to export to a spreadsheet.</p> <p>The start screen describes some subsection link names (in the lefthand sidebar) but does not describe the type of control they are.</p> <p>Error conditions for formulas are not conveyed programmatically.</p> <p>The following functionality for Client 9.0 is not programmatically described to the user: Caption Resizing; Caption Text Formatting; Responsiveness Marks; Custom Shapes; Thumbnail Previews; NewWorkspace Controls; MapSearch.</p> <p>For server 9.0, edit controls do not use their visual labels to be</p>	Partially Supports
1194.22(a)	Web-based Intranet and Internet Information and Applications	A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Partially Supports. Text equivalents exist for non-text elements that are required to comprehend content or to facilitate navigation, with some exceptions.	<p>The show me gallery, dashboards, worksheets and workspaces, are only describing what control types are in use, and not descriptions of the actual content. This means that a user requiring assistive technology to describe the program cannot edit a worksheet within the program. For dashboards and worksheets the current workaround is to export to a spreadsheet.</p> <p>The start screen describes some subsection link names (in the lefthand sidebar) but does not describe the type of control they are.</p> <p>Error conditions for formulas are not conveyed programmatically.</p> <p>The following functionality for Client 9.0 is not programmatically described to the user: Caption Resizing; Caption Text Formatting; Responsiveness Marks; Custom Shapes; Thumbnail Previews; NewWorkspace Controls; MapSearch.</p> <p>For server 9.0, edit controls do not use their visual labels to be</p>	Partially Supports
1194.22(b)	Web-based Intranet and Internet Information and Applications	Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable. Tableau 9.0 does not have multimedia presentations.		Not Applicable
1194.22(c)	Web-based Intranet and Internet Information and Applications	Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports. Web pages provide redundant visual cues when color conveys information. (For example, text labels are used with colors to indicate actions.)		Supports
1194.22(d)	Web-based Intranet and Internet Information and Applications	Documents shall be organized so they are readable without requiring an associated style sheet	Not Applicable. Tableau 9.0 does not run inside a web browser.		Not Applicable
1194.22(e)	Web-based Intranet and Internet Information and Applications	Redundant text links shall be provided for each active region of a server-side image map	Not Applicable. Tableau 9.0 does not have server-side image maps with active regions.		Not Applicable
1194.22(f)	Web-based Intranet and Internet Information and Applications	Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable. Tableau 9.0 does not have image maps.		Not Applicable
1194.22(g)	Web-based Intranet and Internet Information and Applications	Row and column headers shall be identified for data tables.	Supports. Row and column headers contain identifying information that is available to assistive technology.		Supports
1194.22(h)	Web-based Intranet and Internet Information and Applications	Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports. Complex data tables contain attributes that associate data cells and header cells.		Supports

1194.22(i)	Web-based Intranet and Internet Information and Applications	Frames shall be titled with text that facilitates frame identification and navigation.	Supports. Text titles identify the purpose of frames so they can be navigated more easily with assistive technology.		Supports
1194.22(j)	Web-based Intranet and Internet Information and Applications	Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports. Web-based pages do not use elements that flash or blink at frequencies greater than 2 Hz and less than 55 Hz.		Supports
1194.22(k)	Web-based Intranet and Internet Information and Applications	A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports. Web pages support Section 1194.22 or, if support cannot be accomplished any other way, text-only pages provide equivalent information or functionality.		Supports
1194.22(l)	Web-based Intranet and Internet Information and Applications	When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.	Supports. Functional text describes what is being displayed by scripts. The text is available to assistive technology.		Supports
1194.22(m)	Web-based Intranet and Internet Information and Applications	When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supports. Web pages provide links to accessible applets or plug-ins.		Supports
1194.22(n)	Web-based Intranet and Internet Information and Applications	When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Partially Supports. Assistive technology may not access all the information and functions required for completion and submission of electronic forms designed to be completed on-line.	<p>The show me gallery, dashboards, worksheets and workspaces, are only describing what control types are in use, and not descriptions of the actual content. This means that a user requiring assistive technology to describe the program cannot edit a worksheet within the program. For dashboards and worksheets the current workaround is to export to a spreadsheet.</p> <p>The start screen describes some subsection link names (in the lefthand sidebar) but does not describe the type of control they are.</p> <p>Error conditions for formulas are not conveyed programmatically.</p> <p>The following functionality for Client 9.0 is not programmatically described to the user: Caption Resizing; Caption Text Formatting; Responsiveness Marks; Custom Shapes; Thumbnail Previews; NewWorkspace Controls; MapSearch.</p> <p>For server 9.0, edit controls do not use their visual labels to be</p>	Partially Supports
1194.22(o)	Web-based Intranet and Internet Information and Applications	A method shall be provided that permits users to skip repetitive navigation links.	Not Applicable. Tableau 9.0 does not have repetitive navigation links.		Not Applicable
1194.22(p)	Web-based Intranet and Internet Information and Applications	When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports. When timed responses are required, users are alerted and given the option to request more time.		Supports
1194.23(a)	Telecommunications Products	Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not Applicable. Tableau 9.0 is not a telecommunications product or system that provides a function allowing voice communication or TTY functionality.		Not Applicable
1194.23(b)	Telecommunications Products	Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Not Applicable. Tableau 9.0 is not a telecommunications product that provides voice communication functionality.		Not Applicable
1194.23(c)	Telecommunications Products	Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not Applicable. Tableau 9.0 is not a telecommunications system that provides voice mail, auto attendant, or interactive voice response.		Not Applicable
1194.23(d)	Telecommunications Products	Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not Applicable. Tableau 9.0 is not a telecommunications system that provides voice mail, auto attendant, or interactive voice response requiring timed responses.		Not Applicable
1194.23(e)	Telecommunications Products	Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Not Applicable. Tableau 9.0 does not have caller identification or similar telecommunications functions.		Not Applicable

1194.23(f)	Telecommunications Products	For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Not Applicable. Tableau 9.0 is not a telecommunications product that provides voice signals.		Not Applicable
1194.23(g)	Telecommunications Products	Requires that an automatic reset be installed on any telephone that allows the user to adjust the volume higher than the normal level. This is a safety feature to protect people from suffering damage to their hearing if they accidentally answer a telephone with the amplification turned too high	Not Applicable. Tableau 9.0 does not have a telephone that allows users to adjust volume.		Not Applicable
1194.23(h)	Telecommunications Products	Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided	Not Applicable. Tableau 9.0 is not a telecommunications product that delivers output by an audio transducer held to the ear.		Not Applicable
1194.23(i)	Telecommunications Products	Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	Not Applicable. Tableau 9.0 is not a telecommunications product with handsets or other hardware that can interfere with hearing technologies.		Not Applicable
1194.23(j)	Telecommunications Products	Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	Not Applicable. Tableau 9.0 is not a telecommunications product.		Not Applicable
1194.23(k.1)	Telecommunications Products	Controls and keys shall be tactilely discernible without activating the controls or keys	Not Applicable. Tableau 9.0 does not have mechanically operated controls or keys.		Not Applicable
1194.23(k.2)	Telecommunications Products	Controls and keys shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2 N) maximum.	Not Applicable. Tableau 9.0 does not have mechanically operated controls or keys.		Not Applicable
1194.23(k.3)	Telecommunications Products	If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Not Applicable. Tableau 9.0 does not have mechanically operated controls or keys that support key repeat.		Not Applicable
1194.23(k.4)	Telecommunications Products	The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	Not Applicable. Tableau 9.0 does not have mechanically operated controls or keys that lock or toggle.		Not Applicable
1194.24(a)	Video and Multimedia Products	All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	Not Applicable. Tableau 9.0 does not have analog television receiver or display circuitry.		Not Applicable
1194.24(b)	Video and Multimedia Products	Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	Not Applicable. Tableau 9.0 does not have tuner capabilities.		Not Applicable
1194.24(c)	Video and Multimedia Products	All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned	Not Applicable. Tableau 9.0 does not have training or informational productions containing audio.		Not Applicable
1194.24(d)	Video and Multimedia Products	All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Not Applicable. Tableau 9.0 does not have training or informational video or multimedia productions.		Not Applicable
1194.24(e)	Video and Multimedia Products	Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Not Applicable. Tableau 9.0 does not have alternate text or audio descriptions.		Not Applicable
1194.25(a)	Self Contained, Closed Products	Self contained products shall be usable by people with disabilities without requiring an end-user to attach assistive technology to the product. Personal headsets for private listening are not assistive technology.	Not Applicable. Tableau 9.0 is not a self contained product.		Not Applicable

1194.25(b)	Self Contained, Closed Products	When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable. Tableau 9.0 does not require timed responses.		Not Applicable
1194.25(c)	Self Contained, Closed Products	Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable. Tableau 9.0 does not utilize touchscreens or contact-sensitive controls.		Not Applicable
1194.25(d)	Self Contained, Closed Products	When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable. Tableau 9.0 does not use a biometric interface for operation.		Not Applicable
1194.25(e)	Self Contained, Closed Products	When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	Not Applicable. Tableau 9.0 does not provide auditory output.		Not Applicable
1194.25(f)	Self Contained, Closed Products	When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable. Tableau 9.0 does not deliver voice output.		Not Applicable
1194.25(g)	Self Contained, Closed Products	Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Not Applicable. Tableau 9.0 does not use color coding.		Not Applicable
1194.25(h)	Self Contained, Closed Products	When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	Not Applicable. Tableau 9.0 does not permit users to adjust color and contrast settings.		Not Applicable
1194.25(i)	Self Contained, Closed Products	Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable. Tableau 9.0 does not provide a screen or include software that uses a screen.		Not Applicable
1194.25(j)	Self Contained, Closed Products	Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following:	Not Applicable. Tableau 9.0 is not a freestanding, non-portable product with operable controls.		Not Applicable
1194.25(j.1)	Self Contained, Closed Products	The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length (see Figure 1 of this part).	Not Applicable. Tableau 9.0 does not have operable controls.		Not Applicable
1194.25(j.2)	Self Contained, Closed Products	Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	Not Applicable. Tableau 9.0 does not have operable controls.		Not Applicable
1194.25(j.3)	Self Contained, Closed Products	Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor	Not Applicable. Tableau 9.0 does not have operable controls.		Not Applicable
1194.25(j.4)	Self Contained, Closed Products	Operable controls shall not be more than 24 inches behind the reference plane (see Figure 2 of this part).	Not Applicable. Tableau 9.0 does not have operable controls.		Not Applicable
1194.26(a)	Desktop and Portable Computers	All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).	Not Applicable. Tableau 9.0 does not have mechanically operated controls or keys.		Not Applicable
1194.26(b)	Desktop and Portable Computers	If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable. Tableau 9.0 does not utilize touchscreens or touch-operated controls.		Not Applicable
1194.26(c)	Desktop and Portable Computers	When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable. Tableau 9.0 does not use a biometric interface for operation.		Not Applicable
1194.26(d)	Desktop and Portable Computers	Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards.	Not Applicable. Tableau 9.0 does not provide expansion slots, ports or connectors.		Not Applicable

1194.31(a)	Functional Performance Criteria	At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Partially Supports. Some operations and functions for information retrieval require user vision. These operations and functions may not be available to assistive technology used by people who are blind or visually impaired.	<p>The show me gallery, dashboards, worksheets and workspaces, are only describing what control types are in use, and not descriptions of the actual content. This means that a user requiring assistive technology to describe the program cannot edit a worksheet within the program. For dashboards and worksheets the current workaround is to export to a spreadsheet.</p> <p>The start screen describes some subsection link names (in the lefthand sidebar) but does not describe the type of control they are.</p> <p>Error conditions for formulas are not conveyed programmatically.</p> <p>The following functionality for Client 9.0 is not programmatically described to the user: Caption Resizing; Caption Text Formatting; Responsiveness Marks; Custom Shapes; Thumbnail Previews; NewWorkspace Controls; MapSearch.</p> <p>For server 9.0, edit controls do not use their visual labels to be</p>	Partially Supports
1194.31(b)	Functional Performance Criteria	At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Partially Supports. Some operations and functions for information retrieval require visual acuity greater than 20/70. These operations and functions may not be available to assistive technology used by people who are visually impaired.	The main work area, most connect dialogs, and default workspaces, do not use sync to system settings for display such as Windows High Contrast color schemes.	Partially Supports
1194.31(c)	Functional Performance Criteria	At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	Supports. Tableau 9.0 does not require user hearing for operation or information retrieval, and/or support for assistive technology is provided.		Supports
1194.31(d)	Functional Performance Criteria	Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports. Tableau 9.0 does not require audio information for use of this product, and/or support for assistive hearing devices is provided.		Supports
1194.31(e)	Functional Performance Criteria	At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	Supports. Tableau 9.0 does not require user speech for operation or information retrieval, and/or support for assistive technology is provided.		Supports
1194.31(f)	Functional Performance Criteria	At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Partially Supports. Tableau 9.0 does not require fine motor control or simultaneous actions, and is operable with limited reach and strength, with some exceptions.	<p>There is no keyboard access to create a story. The edit tooltip dialog does not provide keyboard access to its user interface beyond the tooltip text editing itself. A user needs to use one of the keyboard shortcuts for interacting with a workspace, to have keyboard focus within that workspace. This can hinder discovery of overall editing options and current content.</p> <p>The following 9.0 functionality is also not keyboard accessible:</p> <ul style="list-style-type: none"> - Controls in the center or right sections of the Start Screen - Stats and Calcs features (New Calculation Editor; Type-In Pills; Custom Aggregates) - Caption resizing; Caption Text formatting - Datasource Tab, Custom Split, Data Interpreter, Pivot, nor Fixing Broken Joins, all hindered due to inability to place keyboard focus on the header row of a data table - Drag and Drop Analytics - Server 9.0: New Schedules - Server 9.0: Permissions Rules 	Partially Supports
1194.41(a)	Information, Documentation, and Support	Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Not supported. End-user documentation is not available electronically in formats that can be used by screen readers or printed by Braille embossers.		Not Supported

1194.41(b)	Information, Documentation, and Support	End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports. The accessibility information is not available in alternate formats.		Not Supported
1194.41(c)	Information, Documentation, and Support	Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports. Tableau does not provide support services in accessible formats through mainstream customer support.		Not Supported